

On Demand Recovery クイック スタート ガイド



Quest On Demand 製品共通事項

On Demand システム要件

現行バージョンのOn Demand 製品では以下のブラウザをサポートしています。

- Microsoft Internet Explorer 11
- Microsoft Edge
- Google Chrome (最新バージョン)
- Mozilla Firefox (最新バージョン)

On Demand 製品共通の設定

Quest

Welcome to Quest On Demand!

The one stop platform for secure SaaS solutions for Office 365 migration, management, and security.



Already have an account?

If you have a Quest account, sign in to Quest On Demand to start a free trial of any of our services.

SIGN IN



Create a Quest account

A Quest account is required to access Quest On Demand.

SIGN UP

1. quest-on-demand.comで Quest On Demand にサインインまたは新規アカウントを作成しサインインします。
2. 新規にアカウントを作成する場合は、Create a Quest account の下のSIGN UPをクリックします。サインアップのページで必要事項を入力し、Sign Upをクリックします。

※すでにQuestアカウントがある場合は、Already have an account の下のSIGN INをクリックし、後述の6.「Create Organization」から参照してください。

Quest

Quest

Create a Quest account
start using Quest On
Demand

You can use your Quest account to access
Quest On Demand products and services.

First name Last name

Email

Password

Country or region

I have read, understand, and accept the [Terms of Use](#) and [Privacy Policy](#).

[Sign Up](#)

[Already have a Quest account?](#)

Quest

We've sent you an email



Thank you for initiating your Quest account.

You will receive a verification email at **alexw@...com**. If you do not see the email in your inbox, please check your spam folder for an email from **supportadmin@quest.com**.

Email includes a verification code you can enter below to complete registration and also a link you can click to complete registration.

Email

Verification Code

▲ Verification code is required

[Verify](#)

[Back to sign in](#)

3. Sign Upをクリック後、「We've sent you an email」のメッセージが表示されます。
4. サインアップしたメールアドレスに support.quest.com からメールが送られます。
5. 送信されたVerification Codeをコードを入力するか、もしくは,Verify email addressリンクをクリックし、サインインして On Demandのページを開きます。



No Organizations Created

Before you begin either create an organization or ask to be invited to one.

Create Organization

Fill in the fields to create a new organization. Select the deployment region that contains the data location of your Microsoft 365 tenant or the region that is closest to the data location. [LEARN MORE.](#)

To connect to an existing organization created by another user, ensure the user added your email address under Access Control | Users.

Organization Name:

Deployment Region:

Select the region that contains or is closest to your Microsoft 365 tenant data location.

CREATE ORGANIZATION

CANCEL

6. Create Organizationをクリックします。

7. 作成する組織名の入力とデプロイするリージョンを選択し Organizationを作成します。

Welcome to Quest On Demand

To continue you must agree to the [Terms of Use](#), [Privacy Policy](#), [Software Transaction Agreement](#), and [Software as a Service Addendum](#). To continue, review and accept the following terms and agreements.

I have read, understood, and accepted the Terms of Use, Privacy Policy, Software Transaction Agreement, and Software as a Service Addendum

Continue

8. 「Welcome to Quest On Demand」が表示されます。「I have read…」にチェックを入れContinueをクリックします。



No Tenant Added

No tenants have been added to On Demand. In order for us to provide you with valuable information

Add Tenant

10. 追加するテナントの種類を選択します。

※ テナントの種類について詳しくは、リンクの**Adding tenantsの項目**を参照してください。

<https://support.quest.com/ja-jp/technical-documents/on-demand-global-settings/current/user-guide/11#TOPIC-1705668>

9. Add Tenant をクリックします。

What Type of Tenant Do You Want to Add?

Tenants are dedicated Azure Active Directory instances that your organization receives and owns when it signs up for a Microsoft cloud service. The type of tenant required depends on its purpose and the level of required security.



Commercial or GCC Tenant

Commercial Office 365 tenants are open to any customer. GCC Office 365 tenants are for the US public sector organizations and the contractor organizations servicing them.

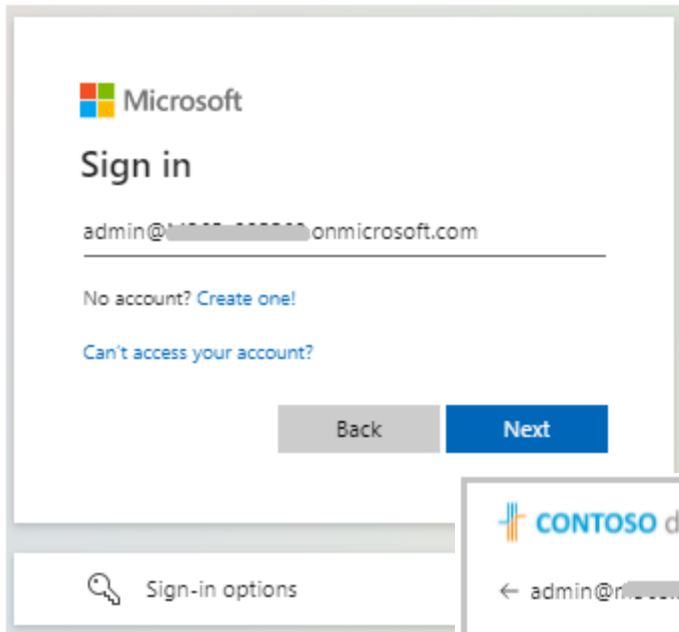
ADD COMMERCIAL OR GCC TENANT



GCC High Tenant

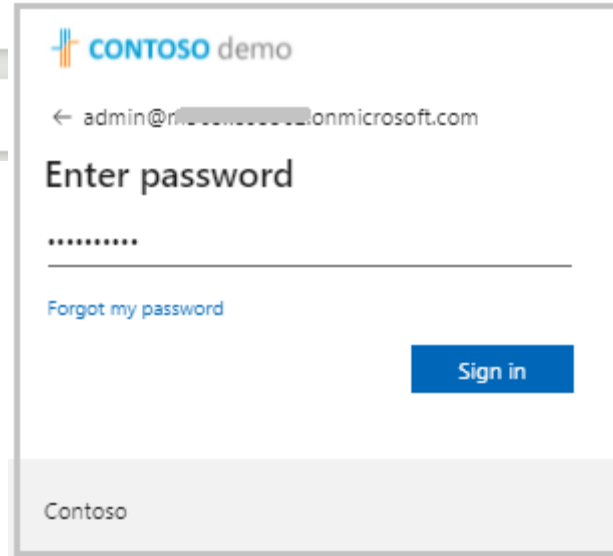
GCC High tenants provide Office 365 services that adhere to additional US Department of Defense security requirements. Customer eligibility for GCC High tenants is restricted.

ADD GCC HIGH TENANT



11. 追加するテナントのGlobal Administratorとパスワードを入力します。

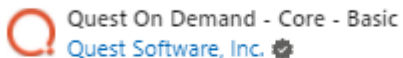
※テナントの追加にはAzureの Global Administrator権限が必要です。





admin@m365x895562.onmicrosoft.com

Permissions requested Review for your organization



This app would like to:

- ✓ View users' basic profile
- ✓ Read organization information
- ✓ Read all audit log data
- ✓ Read all usage reports
- ✓ Read directory data

If you accept, this app will get access to the specified resources for all users in your organization. No one else will be prompted to review these permissions.

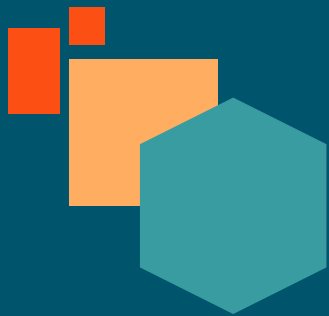
Accepting these permissions means that you allow this app to use your data as specified in their [terms of service](#) and [privacy statement](#). You can change these permissions at <https://myapps.microsoft.com>. [Show details](#)

Does this app look suspicious? [Report it here](#)

Cancel

Accept

12. On Demand製品共通で使用するCoreにテナントへのアクセスを許可します。



On Demand Recovery の設定と基本操作

Quest On Demand

Tenants ⓘ

Total Hybrid Users Across Tenants | Total Cloud U

4

Quest Tenant 37
msc938550203m1ncc00f1t00m

Consent Status

- ✔ 7 Granted
- ℹ 3 Not Granted

Directory Tenant Id
72b55efa-2f54-4ddd-82d8-c2eb579b60ba

Users	Cloud only	Hybrid
as of 8 hours ago	40	4

[EDIT CONSENTS](#) [REMOVE](#)

左のナビゲーターからTenantsをクリックしてテナントのページに移動します。

テナントの左下EDIT CONSENTSをクリックしアクセス権付与のページに移動します。

Recovery

Granted

Regrant Consent

RecoveryモジュールがGrantedになっている事を確認します。

Not Grantedの場合はGrant Consentをクリックしてテナントに接続し、アクセスを許可に承諾します。

 CONTOSO demo

← admin@m365x895562.onmicrosoft.com

Enter password

.....

[Forgot my password](#)

Sign in

Contoso

 Microsoft

admin@m365x964287.onmicrosoft.com

Permissions requested Review for your organization

 Quest On Demand - Recovery - Basic
Quest Software, Inc. 

This app would like to:

- ✓ Read all groups
- ✓ Read and write all groups
- ✓ Read directory data
- ✓ Read and write directory data
- ✓ Read all groups
- ✓ Read and write all groups
- ✓ Read directory data
- ✓ Read and write directory data
- ✓ Access directory as the signed in user
- ✓ Sign in and read user profile
- ✓ Read and write directory data
- ✓ Read directory data
- ✓ Read all groups
- ✓ Read and write all groups

If you accept, this app will get access to the specified resources for all users in your organization. No one else will be prompted to review these permissions.

Accepting these permissions means that you allow this app to use your data as specified in their [terms of service](#) and [privacy statement](#). You can change these permissions at <https://myapps.microsoft.com>. [Show details](#)

Does this app look suspicious? [Report it here](#)

Cancel

Accept

承諾し、Recoveryモジュールにアクセス許可が付与された事を確認後、On Demandの左のナビゲータからRecoveryを選び、Recoveryの画面に移動します。

Quest

Where Next Meets Now.

Recovery のDashboardが表示されます。

Quest On Demand All Systems Operational

Recovery

DASHBOARD BACKUPS UNPACKED OBJECTS DIFFERENCES EVENTS TASKS

MANAGE BACKUPS CREATE BACKUP UNPACK BACKUP CONFIGURE HYBRID CONNECTION

Backups

Enable automatic backup creation to protect your Azure Active Directory.

MANAGE BACKUPS

Unpacked objects

You need to unpack a backup to view its content and perform the restore operation.

UNPACK BACKUP

Differences

Refresh the Differences report to compare data from the unpacked backup with data from Azure Active Directory.

REFRESH REPORT

17 tasks

- Restore objects
- Restore objects
- Restore objects
- Restore objects
- Restore objects

SHOW ALL

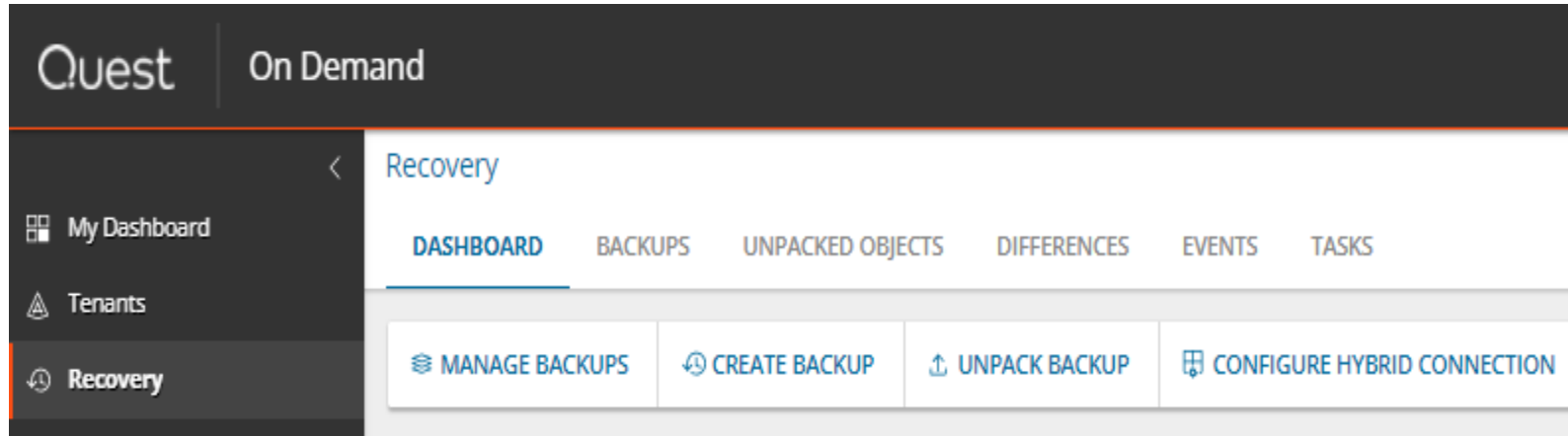
No errors

- Task has been started (Started by user)
- Task has been started (Started by user)
- Task has been started (Started by user)
- Task has been started (Started by user)
- Task has been started (Started by user)

SHOW ALL

バックアップを次の手順で設定します。

DashboardでManage Backups を選択します。



Manage backups

Tenants

Search

EDIT

Tenant	Sc...	Re...	Advanced data
Quest Tenant 38	Disabled	Disabled	Disabled
Quest Tenant 37	Disabled	Disabled	Enabled

1-2 of 2 Results

Show 25

1 / 1

Finish

バックアップ対象のテナントを選択しEditをクリックしてオプションの設定をします。



Configure backup

Schedule

Retention policy

Back up MFA settings, Conditional Access policies and data related to inactive mailboxes

Back up Application Proxy settings and connector groups

Credentials are required

These credentials are used for back up and restore of Multi-Factor Authentication settings, inactive mailboxes, Conditional Access policies and Application Proxy settings.

Required Permissions

For backup operations, this account must be a member of Exchange administrator or User administrator Azure AD Role.

To back up Application Proxy, the account must be a member of Application administrator role.

For permissions required to perform the restore operation, see [here](#).

Name

Password

[Validate Connection](#)

Save

Cancel

次のオプションが選択可能です。

- スケジュール
- [Retention policy] オプションを使用して、バックアップの保持期間を指定
- MFA設定、条件付きアクセスポリシー、および非アクティブなメールボックスに関連するデータをバックアップ
- アプリケーションプロキシ設定
- テナントのサービスアカウントの資格情報を指定

オプションの選択後、Saveをクリックして、保存します。

※ 詳細はリンクのWorking with On Demand Recoveryをご参照ください。
<https://support.quest.com/ja-jp/technical-documents/on-demand-recovery/current/user-guide/4#TOPIC-1086388>

Recovery

DASHBOARD

BACKUPS

UNPACKED OBJECTS

MANAGE BACKUPS

CREATE BACKUP

スケジュールではなく、手動でバックアップを作成するには、

① DashboardでCreate Backupを選択します。

Create backup

Tenant	Created	Advanced data	Consent
Quest Tenant 37	18 hours ago	Enabled	✓
Quest Tenant 38	18 hours ago	Disabled	✓

② バックアップ対象のテナントを選び、Createをクリックします。

1-2 of 2 Results

Show 25 / 1 / 1

Create

Cancel


Tasksタブで進捗状況がモニターできます。

Recovery

DASHBOARD BACKUPS UNPACKED OBJECTS DIFFERENCES EVENTS **TASKS**

Status: Any ▾ Type: Any ▾ Task name: Backup tenant Quest Te... x

▷ START 1 task

	Name	Status	Type	Modified ▾	Created
	Backup tenant Quest Tenant 37	<div style="width: 4%;"><div style="width: 4%;"></div></div> 4%	Backup	Today at 1:46 PM	Today at 1:46 PM

バックアップセットをUnpackします。

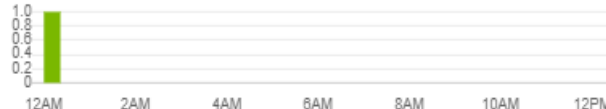
Backupsのタブで対象のバックアップを選択し左上のUnpackアイコンをクリックします。

Recovery

DASHBOARD **BACKUPS** UNPACKED OBJECTS DIFFERENCES EVENTS TASKS

Tenant: Any Status: Any

Today 1.0
7 days 0.8
30 days 0.6
Custom range 0.4
0.2
0



UNPACK

	Time	Tenant	Duration	Users ▲	Groups	Service Principals
↺	Today at 1:46 PM	Quest Tenant 37	a minute	41	49	398

Backup Unpacking

- Clear objects from previously unpacked backups
- Unpack service principals, devices and conditional access policies

Unpack

Cancel



必要なオプションにチェックを入れ
Unpackボタンをクリックします。

Unpackが完了すると、Unpacked
Objectsタブに解凍されたバックアップセ
ットが表示されます。

※バックアップセットをUnpack(解凍)し
ないと、リストアができません。

Recovery

DASHBOARD

BACKUPS

UNPACKED OBJECTS

DIFFERENCES

EVENTS

TASKS

List View

Objects

Tenant:

Any

Backup:

Any

Type:

Any

MFA:

Any





Mail Enabled:

Any

 RESTORE

 EXPORT

 EDIT COLUMNS

<input type="checkbox"/>		Name	User Name	Type ▲
<input type="checkbox"/>		Exchange Online Requires Compliant Device		Conditional Access Policy
<input type="checkbox"/>		Default Policy		Conditional Access Policy
<input type="checkbox"/>		Office 365 App Control		Conditional Access Policy
<input checked="" type="checkbox"/>		CA014: Use application enforced restrictio...		Conditional Access Policy

Unpacked Objectsタブでリストアするオブジェクトのボックスにチェックを入れ、Restoreアイコンをクリックします

Restore Objects

- Restore deleted objects from Recycle Bin
- If an object is not found in Recycle Bin, create a new one
- If a hybrid user already exists in Azure Active Directory, delete it before the restore operation.
- Restore all attributes

Restore specific attributes

Browse

- Specify password for the encrypted backup (hybrid configuration only)

OK

Cancel

リストアするオプションにチェックを入れ、OKボタンを押しタスクを開始します。

Recovery

DASHBOARD

BACKUPS

UNPACKED OBJECTS

DIFFERENCES

EVENTS


TASKS

Status: In Progress x

Type: Any

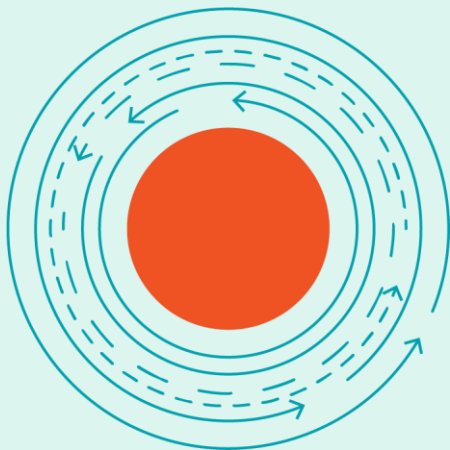
▶ START

⚙ EDIT COLUMNS

	Name	Status	Type
	Restore objects	<div style="width: 0%;"><div style="width: 0%;"></div></div> 0% Starting...	Restore

Tasks画面で進捗状況とタスクの完了をモニターします。

※詳しい操作等はリンクのWorking with On Demand Recoveryをご参照ください。
<https://support.quest.com/ja-jp/technical-documents/on-demand-recovery/current/user-guide/4#TOPIC-1086388>



参考資料

On Demand Global Settings Current – リリースノート

<https://support.quest.com/ja-jp/technical-documents/on-demand-global-settings/current/release-notes>

On Demand Migration Current – リリースノート

<https://support.quest.com/ja-jp/technical-documents/on-demand-migration/current/release-notes>

On Demand Migration Current – ユーザーガイド

<https://support.quest.com/ja-jp/technical-documents/on-demand-migration/current/user-guide>